



Customer Information

Name _____ Date _____

Residential address _____

Suburb _____ State _____ Postcode _____

Email _____ Phone (mob) _____

Do you currently receive your bills electronically? ☐ Yes ☐ No If no, would you like to? ☐ Yes ☐ No

1. Mobile Services

Current provider _____ How many mobile phone services are in your household? _____

Monthly bill is approximately \$ _____ What is the end date of your contract? (if applicable) _____

What type of mobile contract term interests you: ☐ Month-to-month ☐ 12 month contract ☐ 24 month contract ☐ Not sure

Do you need a new handset? ☐ Yes ☐ No

What is your preferred mobile phone handset: ☐ Android ☐ Apple ☐ Other ☐ No preference

What is the data inclusion on your current plan? _____ Is this sufficient? ☐ Yes ☐ No

Do you call Internationally / would you be interested in International call inclusions? ☐ Yes ☐ No

2. Broadband Internet

Current provider _____ Monthly bill is approximately \$ _____

Monthly data usage is approximately _____ Is this sufficient? ☐ Yes ☐ No

Type of service you currently have? ☐ ADSL ☐ Naked DSL ☐ Mobile Broadband ☐ nbn™ ☐ Cable ☐ Wireless

What is the end date of your contract? (if applicable) _____ I would like to register my interest for nbn™ ☐

3. Fixed Line Phone Service

Current provider _____ Primary phone number _____

Monthly bill is approximately \$ _____ Bundled with broadband? ☐ Yes ☐ No If yes, total bill \$ _____

What is the end date of your contract? (if applicable) _____

Do you make International calls? ☐ Yes ☐ No If yes, to which countries? _____

4. Mobile Broadband

Current provider _____ Monthly bill is approximately \$ _____

What is the data inclusion on your current plan? _____ What is the end date of your contract? (if applicable) _____

Type of mobile broadband I am interested in: ☐ Mobile WiFi ☐ Tablet/iPad ☐ SIM only

Do you currently have a tablet/iPad? ☐ Yes ☐ No If yes, does your tablet/iPad take a SIM card? ☐ Yes ☐ No

If no, would you be interested in taking up a new tablet/iPad on a plan? ☐ Yes ☐ No



6. Energy

Current services? ☐ Electricity ☐ Gas ☐ Solar Current Provider(s) _____

How much is your current quarterly bill? Electricity \$ _____ Gas \$ _____

Are you currently receiving any discounts? ☐ Yes ☐ No If yes, what is your discount? Electricity _____% Gas _____%

Are you locked into a contract? ☐ Yes ☐ No If yes, what is the end date of your contract? _____

7. Home Security

Do you currently have Home Security?

☐ Yes - please answer below questions

Who is your current service provider? _____

What type of services do you currently have?

☐ Monitored System

☐ Home Automation

☐ Not sure

☐ Other _____

Monthly bill is approximately \$ _____

What is the end date of your contract? _____

Would you be interested in upgrading your current security service?

☐ Yes ☐ No

☐ No - please answer below questions

Do you believe your home is as secure as possible? ☐ Yes ☐ No

Tick any of the below boxes which are most important to you:

☐ Peace of mind

☐ Safety of children

☐ Reduced insurance premiums

☐ Remote access / remote monitoring

☐ Security while travelling

☐ Deter burglary

☐ Other _____

Would you be interested in getting a home security quote?

☐ Yes ☐ No